

General Business Terms and Conditions for myWorld Members

Version: January 2021

Preamble

- A. myWorld International Limited, a company registered at 40 Bank Street, London E14 5NR, United Kingdom, operates worldwide a Benefit Program ("Benefit Program") which enables participating customers ("Members") to receive benefits ("Benefits") by purchasing goods, services, travels, etc. ("Purchases") on the myWorld online-platform, with online and local Loyalty Merchants (together "myWorld and Loyalty Merchants"). myWorld International Limited uses in the countries its respective subsidiary company or appropriate cooperation partners for processing and conducting the Benefit Program.
- **B.** In the Republic of Ireland, Members are registered with myWorld Retail Services Ireland Limited, a company registered at c/o MCKR, 8 Exchange Place, IFSC, Dublin 1, Republic of Ireland, with Company Registration Number: 484353 ("myWorld") enabling them to purchase goods, services, travels, etc. from myWorld and Loyalty Merchants, and, thereby, to generate *Benefits* in the *Benefit Program*.
- **C.** Any term or condition that appears in the General Business Terms and Conditions can be found at the end of the General Business Terms and Conditions in Appendix 1. The terms in these General Business Terms and Conditions are binding.

1. Object of the Contract

In accordance with the General Business Terms and Conditions, a *Member* is entitled to participate in the *Benefit Program* and to receive the associated *Benefits*. *Members* can purchase at *myWorld* and *Loyalty Merchants*. Registration and participation in the *Benefit Program* is free of charge for the *Member*.

2. Basis of the Contract

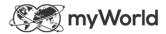
- **2.1** By registering, you become a *Member* of *myWorld* and receive a personal, non-transferable identification number ("*Member ID*"). This entitles you to participate in the *Benefit Program*.
- 2.2 A *Member* warrants that the information he has provided to *myWorld* is correct and shall fully indemnify and hold *myWorld* harmless in the event of culpably untruthful information. A *Member* undertakes to inform *myWorld* without undue delay of any changes to the personal data provided at the time of registration (in particular address, e-mail address, bank account details, phone number, etc.).
- 2.3 Each natural person or legal entity is only permitted to register once (i.e. only one *Member ID*). For registration, a *Member* must enter a home or business address (registered office). If a *Member* attempts to register more than once with the aim of obtaining extra *Benefits*, *myWorld* reserves the right to terminate the contractual relationship with good cause and revoke any *Benefits* obtained in this manner. If a *Member* registers more than once, the most recent *Member ID* shall be deleted. Any *Benefits* shall be revoked.

3. Benefit Program

- 3.1 By making a *Purchase* from *myWorld* and a *Loyalty Merchant*, a *Member* acquires *Benefits* in accordance with the General Business Terms and Conditions. The *Benefits* and their respective conditions are described in more detail in Clause 5.
- 3.2 To be able to grant *Benefits* to *Members* for their *Purchases*, *myWorld* enters into contracts with *Loyalty Merchants*. Current *Loyalty Merchants* and the associated *Benefits* are listed online at www.myworld.com.
- 3.3 The Member has the following options for recording his Purchases: the myWorld Card, the myWorld app or in the Logged-in Member Area on the myWorld website.
- 3.4 The Loyalty Merchant sends all Purchase and / or billing data to myWorld for the calculation of the resulting Benefits.

4. Online Shopping

- 4.1 The Member can log in at www.myworld.com or via the myWorld app using his access data and select the desired online shop at myWorld or a Loyalty Merchant or make the Purchase directly from the online shop. The Purchase at the online Loyalty Merchant can only be recorded if the Member's system allows cookies during the Purchase process and does not use ad blockers or script blockers. Members can find out more about Purchases from online Loyalty Merchants in the FAQs at www.myworld.com.
- **4.2** The *Member* is entitled to cancel online *Purchases* or withdraw from the consumer contract without reason within 14 days. For a *Member* to be credited with *Benefits*, the cancellation period under the *Consumer Contracts Regulations* must have expired (as described in Clause 5.3) and the *Member* must not have cancelled the Purchase.
- 4.3 A *Member* is only entitled to *Benefits* for those *Purchases* in the online shops of *Loyalty Merchants* who are listed according to www.myworld.com for the country where the *Member's* home, delivery or business address is located (according to registration).



4.4 myWorld has no influence over the design of the (linked) online shops of Loyalty Merchants and is not responsible for these websites in any way. myWorld expressly distances itself from any content on these websites that may be illegal or contrary to common decency.

5. Benefits

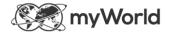
- 5.1 The respective *Benefits* granted are listed at www.myworld.com. A *Member* is advised to check the myworld website on a regular basis for the status of the conditions for the respective Loyalty Merchant. The conditions that applied at the time that the Member paid the Purchase in full shall be used to calculate the Benefits due to the Member.
- 5.2 myWorld reserves the right to deviate from the principles set out here in the context of special promotions. myWorld is interested in offering its Members the greatest possible selection of shopping opportunities at Loyalty Merchants and agreeing substantial discounts with the Loyalty Merchants in order to offer substantial Benefits to the Members. If differing conditions are agreed to with a Loyalty Merchant in the form of special promotions (as may be the case with atypical Purchases such as mobile phone contracts or travel arrangements), myWorld will refer to this separately at www.myworld.com.
- 5.3 In order for *Benefits* to be credited, the *Purchase* must be fully paid by the *Member* and there are no longer any legal rights to cancel the *Purchase* without giving reasons, i.e. in particular, any existing withdrawal period must have expired. If these requirements are met, the *Loyalty Merchant* will confirm and report the *Purchase* to *myWorld*. *Benefits* from *Purchases* made that have been reported to *myWorld* by 11:00 p.m. Sunday by the *Loyalty Merchant* will be credited to the *Member* (*Benefits*). *myWorld* obligates the *Loyalty Merchants* to report no later than within three months from the date on which the requirements according to this Clause are satisfied. The credit of the *Benefits* to the *Member* shall be possible only after the *Loyalty Merchant* has reported it to *myWorld*.
- 5.4 If the Member makes Purchases from Loyalty Merchants abroad (locally or online), the Cashback might first be shown in the payout account in the respective foreign currency. Upon confirmation of the Purchase by the Loyalty Merchant, the amount in the Logged-in Member Area of the respective Member will be converted automatically to the country currency of the Member according to the respective reference rate of the European Central Bank or other relevant bank for the date the payment is received by the Loyalty Merchant. Clause 4.3 shall remain unchanged, i.e. Benefits shall be granted only for Purchases abroad (for example online Loyalty Merchants) that are listed in the myWorld website for the respective Member.
- 5.5 The Benefits are based on the conditions agreed in the contract between myWorld and the respective Loyalty Merchant and they can therefore vary. Benefits can consist of Cashback, Shopping Points or other promotions.
 - 5.5.1 Cashback: The Member can receive Cashback for Purchases booked in the Benefit Program, whereby the respective percentage per product or per Loyalty Merchant is shown on www.myworld.com. Individual Purchases can be excluded from the granting of Cashback. The Cashback represents a discount on the own Purchase and is granted in the form of a purchase credit for further use within the myWorld group.
 - 5.5.2 Shopping Points: The Member can receive Shopping Points for Purchases booked in the Benefit Program, whereby the respective number per product or per Purchase at the Loyalty Merchant is shown on www.myworld.com and can be tracked by the Member in the Logged-in Member Area. Individual Purchases can be excluded from the granting of Shopping Points. The number of Shopping Points that are credited depends on the Purchase amount as well as the conditions associated with the respective Loyalty Merchant. As a basis for the calculation, myWorld shows the number of Shopping Points that the respective Loyalty Merchant awards for a purchase price of EUR 100.00 at www.myworld.com. The specified number of Shopping Points can be redeemed by the Member in the myWorld Benefit Lounge. Shopping Points have no fixed nominal value. Shopping Points cannot be paid out in cash or transferred to another person for a fee. Shopping Points, which are collected from 1.1. until 30.06., can be used until 31.12. in the same year, otherwise they will expire. Shopping Points, which are collected from 01.07. until 31.12., can be used until 30.06. of the following year, otherwise they will expire.

6. Personal Member Area

- 6.1 myWorld will provide each Member with his own Personal Member Area at www.myworld.com free of charge where Purchases that have been made and information about Benefits from the Benefit Program can be viewed at any time after a user name and password are entered. For any unavailability of the myWorld websites and the login area at www.myworld.com, myWorld is only liable in accordance with Clause 10.
- 6.2 The *Member* must retain securely and confidentially his access data for his *Personal Member Area* (user name, password and PIN). Third parties must not be given access to this information. A *Member* is able to amend his personal settings at any time at www.myworld.com (log-in area).
- 6.3 The Member undertakes to notify myWorld immediately of any misuse of his online access. Following the immediate blocking of his access, the Member will in turn receive changed login details via SMS, e-mail, or by post. myWorld shall not be liable for any damage caused to the Member as a result of improper use except as specified in Clause 10.

7. Change or assignment of a Recommender

Members can change an existing Recommender at any time or have one assigned to them by nominating another Member as Recommender. The newly-nominated Recommender must give his consent to this change or assignment.



8. Data Protection

- 8.1 As the party responsible under data protection law, *myWorld* collects, stores and processes personal data such as data regarding shopping habits and previous *Purchases* of *Members*, insofar as this is necessary to operate the *Benefit Program*, i.e. calculating *Benefits*. Provided the *Member* has given his consent, *myWorld* will also use the *Members*' data to personalise information about offers and products from *myWorld* and the *Loyalty Merchants*.
- 8.2 All enquiries regarding the information, amendment and deletion of personal data can be directed to myWorld Retail Services Ireland Limited c/o MCKR, 8 Exchange Place, IFSC, Dublin 1.
- 8.3 Further data protection regulations relevant to the use of the myWorld website can be found in the data protection declaration at www.myworld.com.
- 8.4 *myWorld* uses established security equipment and methods to protect its *Members*' data from unauthorised access. *myWorld*'s liability for the security of data transmitted on the internet is governed by Clause 10.

9. Disruptions to Service

- **9.1** The scope of services offered by *myWorld* is restricted to the operation of the *Benefit Program* as described in the General Business Terms and Conditions.
- **9.2** The rights and obligations related to a *Purchase* shall apply solely to the *Loyalty Merchant*. Following the completion of a contract with a *Loyalty Merchant*, *myWorld* assumes no warranty obligations or liability for the *Loyalty Merchant*'s service obligations, in particular for the *Loyalty Merchant*'s failure to fulfil obligations, in whole or in part.

10. Liability

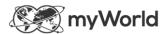
- 10.1 Nothing in this agreement shall operate to exclude or limit *myWorld*'s liability to a *Member* where it would be unlawful to do so. This includes liability for (a) death or personal injury caused by *myWorld*'s negligence (b) fraud or fraudulent misrepresentation (c) any other liability for which it would be illegal for *myWorld* to exclude or attempt to exclude its liability, including breach of a *Member*'s statutory rights.
- 10.2 myWorld is responsible for loss and damage suffered by a Member that is a foreseeable result of myWorld (a) breaking its contract with a Member under the General Business Terms and Conditions; or (b) failing to use reasonable skill on which the Member may reasonably rely. myWorld is not responsible for loss or damage that is not foreseeable.
- **10.3** Any other claims for damages are excluded, except as provided in Clause 10.5 below. Subject to not being at fault, *myWorld* is not responsible for loss or damage arising as a result of:
 - (a) interruptions to a *Member's* internet access
 - (b) other technical and electronic issues (i) while exchanging data over the internet or (ii) when using the *myWorld* internet portal, *myWorld* SMS services and *myWorld* applications for mobile devices, provided *myWorld* is not responsible for these issues
 - (c) technical and electronic issues for which *myWorld* is not responsible and that prevent *Purchases* from being recorded (in particular tracking errors and the resulting loss of data)
 - (d) unavailability of mobile networks or terminals
 - (e) functional defects on a *Member's* mobile device.

The contractual relationship resulting from a *Purchase* exists exclusively between the *Member* and *Loyalty Merchant* in question. Furthermore, *myWorld* accepts no liability and shall not be liable to a *Member* for the failure for any reason of a *Loyalty Merchant* to sell or supply the goods or services required by the *Member*.

- 10.4 In as far as the liability of *myWorld* is limited or excluded, such limitations or exclusions shall also apply for the personal liability of *myWorld* employees, legal representatives, agents and sub-contractors.
- 10.5 The limitations and exclusions of liability under this Clause shall in no way affect the liability of *myWorld* in compliance with its obligations under the provisions of the Consumer Protection legislation. Except as otherwise provided in the General Business Terms and Conditions, and especially under Clause 10.1, *myWorld*'s liability shall be limited to an amount equal to ten times the amount of *Cashback* accumulated by the *Member* in the six-month period preceding the breach of contract.

11. Termination by the Member

- 11.1 The *Member* is entitled to end his contractual relationship with *myWorld* at any time. The contract must be terminated in writing. Furthermore, within the framework of the ongoing contractual relationship, the *Member* is not obliged to make *Purchases* or carry out other activities.
- 11.2 On termination by a *Member*, he is only entitled to receive *Benefits* from the *Benefit Program* for which the reason was set at the time the contract was terminated, meaning if the Purchase entitling to Cashback has been already made at the time the contract is terminated. All



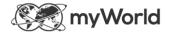
accumulated *Shopping Points* will be forfeited on termination of the contract. However, should the *Member* terminate the contract due to a material breach by *myWorld*, the *Member* will be able to redeem any *Shopping Points* as described in Clause 5 within a period of eight weeks following the termination of the contract.

12. Termination by myWorld

- 12.1 myWorld is entitled to terminate the contractual relationship without cause with a notice period of 30 days or with immediate effect for good cause. Good cause refers to substantial damage to myWorld's or a Loyalty Merchant's economic interests or reputation and a material breach of the Member's contractual duties. The Member's material contractual duties include those set out in Clauses 2.2, 2.3.
- 12.2 The *Member* will indemnify *myWorld* in the event of a culpable breach of these provisions. This also applies for the costs of the defence of third party claims. Furthermore, *myWorld* is entitled to assert any claims against the *Member* resulting from a breach of the *Member's* duties, including claims for legal costs.
- 12.3 On termination by *myWorld*, a *Member* is only entitled to receive *Benefits* from the *Benefit Program* for which the reason was set at the time the contract was terminated, meaning if the *Purchase* entitling to *Cashback* has been already made at the time the contract is terminated.
- 12.4 Should *myWorld* terminate the contract for good cause where the *Member* is not at fault, the *Member* can redeem his *Shopping Points* within 8 weeks following termination of the contract in accordance with Clause 5. Any *Shopping Points* will otherwise be forfeited upon termination of the contract.

13. General Provisions

- 13.1 Without the prior written approval of *myWorld*, the agreement between *myWorld* and the *Member* is not assignable by the *Member* nor can the liabilities or rights arising from participation in the *Benefit Program* be used as security.
- **13.2** Participation by a *Member* in the *Benefit Program* constitutes only a contractual relationship between the parties; there is no business relationship between the *Member* and *myWorld*.
- 13.3 Individual agreements always take precedence over these General Business Terms and Conditions. All such agreements must be made in writing or confirmed in writing by *myWorld*. It is assumed that the parties have not entered into any verbal agreements. *myWorld* is further entitled to forward any contractual declarations and information necessary for the execution of the contract to the *Member* by text message or email, provided that the *Member* has disclosed the relevant contact details and does not object to this.
- Amendments to the General Business Terms and Conditions and other contractual agreements between the *Member* and *myWorld* must be notified to the *Member* in writing. The *Member* will be deemed to have accepted them if he does not object to them within 30 days of receipt of the amendment notice. *myWorld* will point this out to the *Member* on issuing the notice of amendment. The changes to the General Business Terms and Conditions are only deemed accepted by the *Member* if the notice in writing has actually been given.
- 13.5 Words in the singular will include the plural and vice versa. A reference to one gender will include a reference to the other gender.
- 13.6 Should any provision of the General Business Terms and Conditions be completely or partially invalid or unfeasible, the validity of the remaining provisions will not be affected.
- 13.7 The General Business Terms and Conditions shall be governed by, and construed in accordance with, the law of the Republic of Ireland. The United Nations Convention on Contracts for the International Sale of Goods does not apply.
- 13.8 A Member must be at least eighteen years old in order to register and participate in the Benefit Program.
- 13.9 A *Member* is responsible for all charges, fees, taxes etc. accrued by the *Member* as a result of receiving *Benefits*.



Appendix 1 Definition of terms

- "Members" are all natural persons or legal entities who have entered into a contract with myWorld for concluding a membership in accordance with the General Business Terms and Conditions and remains as such until the contract has been terminated.
- "Purchases" are purchases of goods, services, travels, etc. at myWorld and Loyalty Merchants.
- "Loyalty Merchants" are companies that have a contractual relationship with myWorld and from whom Members can receive Benefits in the Benefit Program by purchasing goods, services, travels, etc.
- "Benefits" are all benefits the Member receives or is eligible to receive by making a Purchase in the Benefit Program. Benefits in this context can be Cashback, Shopping Points and other promotions.
- "Benefit Program" is the program operated by myWorld that enables Members to receive Benefits by purchasing of goods, services, travels, etc. at myWorld and Loyalty Merchants.
- "myWorld Card" is available as a plastic card or as a virtual card (online). It is not a means of payment, but only serves to record the purchase data.
- "Member ID" is a unique number allocated by myWorld that serves to identify the Member and to record the Purchases at myWorld and Loyalty Merchants.
- "Cashback" is the Benefit described in more detail in Clause 5.
- "Shopping Points" are the Benefits described in more detail in Clause 5.
- "Logged-in Member Area" or "Personal Member Area" is the login area of the respective Member described in more detail under Clause 6 on the myWorld websites (<u>www.myworld.com</u>).
- "Recommender" is a Member (Loyalty Merchant, cooperation partner, etc.) who has recommended another Member or who is noted by myWorld as Recommender of the the respective Member under one of the requirements of Clause 7.
- "Consumer Contracts Regulations" means the Consumer Contracts Regulations (Information, Cancellation and Additional Charges) Regulations 2013.